



Accessibility Standards for Customer Service

FEEDBACK FORM

Dear Valued Customer,

We strive to improve accessibility for our customers with disabilities. We would like to hear your comments, questions and suggestions about the provision of our services to people with disabilities. Participant feedback forms are available from our offices or on our website at www.dialonewolfedale.com.

Please call 1-800-303-7568 or email recruiting@dialonewolfedale.com to share your comments, or to request a copy of our accessibility policy. You can also mail to Dial One Wolfedale Electric, 415 Ambassador Drive, Mississauga, ONT, L5T 2J3, or deliver your form to our office.

Thank you.

Human Resources
Dial One Wolfedale Electric



A.O.D.A. FEEDBACK FORM

Thank you for contacting Dial One Wolfedale Electric.

We value all our customers and strive to meet everyone's needs. Please tell us about your visit.

Date of Visit: _____ **Time:** _____

1. Did we respond to your needs? (Circle one)

Yes No

2. Were our services provided to you in an accessible manner? (Circle one)

Yes Somewhat (please explain below) No (please explain below)

3. Was our office accessible for you? (Circle one)

Yes Somewhat (please explain below) No (please explain below)

Your comments regarding the above: _____

Contact information (optional): _____

Thank you.

Please fax this form to (905) 564-5677, e-mail to recruiting@dialonewolfedale.com, or mail/deliver to:

Dial One Wolfedale Electric
415 Ambassador Drive
Mississauga, ONT L5T 2J3
Attention: Human Resources